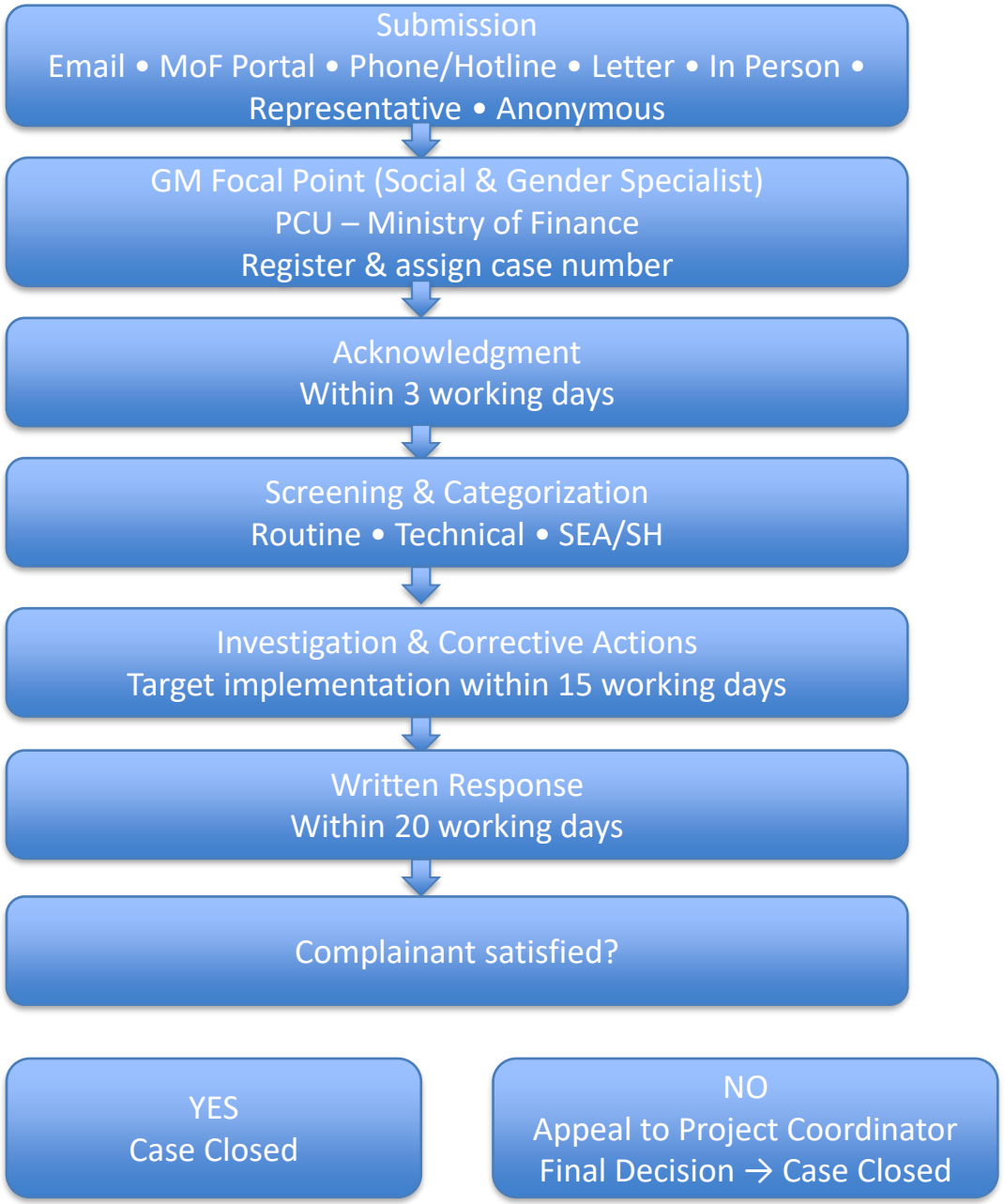
Grievance Mechanism Flow – Lebanon Fiscal Management Project



Contact Details

- ✓ **GM Focal Point**
- ✓ **Project Coordination Unit (PCU)**
  Ministry of Finance
- ✓ **Email: fmp_grm@finance.gov.lb**
- ✓ **Portal:**
  https://complaints.finance.gov.lb/
- ✓ **Telephone: +961 1 956 000 ext. 1118, available Monday to Friday during official working hours**